(ESSE3/GIA) PASSWORD RECOVERY PROCEDURE

The procedure you has to follow to recover your password depends on the type of username you have: n.surname or idxxxxxx (where xxxxxx is a number).

- 1) The username n.surname is given to candidates who have never attended courses at Verona University when they register for the first time at registration section available at www.univr.it/applicationphd (Esse3) and it has to be used to fill in the PhD application form to participate in the competition.
- 2) The username idxxxxxx is reserved to students or former students of Verona University. With this username it is possible to access directly to the login section www.univr.it/applicationphd without filling in the registration form.

USERS WITH N.SURNAME ACCESS CREDENTIALS: HOW TO RECOVER YOUR PASSWORD



Starting from the Home-page <u>www.univr.it/applicationphd</u>, please select the item «**Password forgotten**» from the menu on the right. Insert your Fiscal Code (Italian ID no.) or your username (n.surname) and click on «**Send e-mail**». A message with username and password will be sent to the e-mail address the user has indicated during the registration phase.

If your fiscal code is correct and corresponds to an account n.surname, an e-mail will be sent to your e-mail address and a notification messagge will appears.

The e-mail will report the username and password you have to use in order to enter in ESSE3 and fill in the Application Form.

USERS WITH IDXXXXX ACCESS CREDENTIALS: HOW TO RECOVER YOUR PASSWORD

Users with access credentials in the form idxxxxxx (where xxxxxx is a number) have to follow the guide to this link: https://www.univr.it/it/i-nostri-servizi/servizi-per-studenti/-/servizi/gia-gestione-identita-di-ateneo